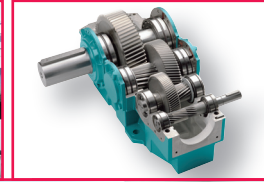


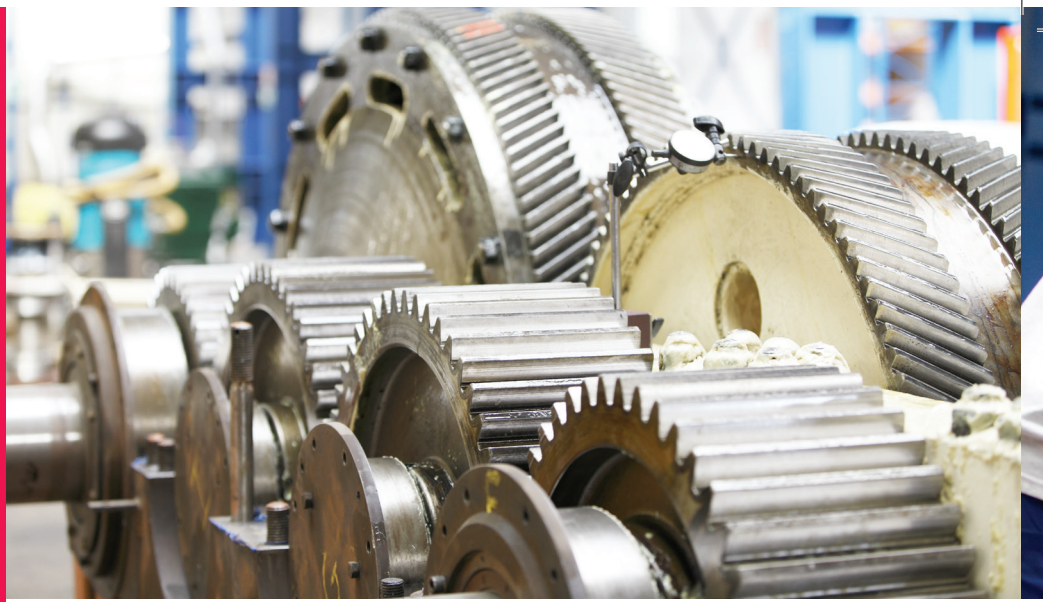
# Hansen Industrial Gearbox Services: Reliable because we care





## Our Mission

Driven by gear technology,  
Hansen Industrial Transmissions  
fulfils the needs of its global  
customer base by offering them  
reliable mechanical power  
transmission solutions for  
demanding industrial applications.



## “In gear for your success”

Closely connected to the industrial gearbox activity of Hansen Industrial Transmissions (HIT), our Services operation provides customer-focused and flexible service solutions for industrial gearbox and drive packages maintenance, whether they are HIT products or other brands with either helicoidal, spiral or planetary gearing.

Apart from structured maintenance and repairs activities, we also provide breakdown management, preventive and predictive maintenance programmes.

During the entire gearbox life cycle, our specialist maintenance staff are “in gear for your success”, with dedicated support. HIT Services offers a broad “We Care” programme that guarantees the smooth operation of your equipment and thus of your business.



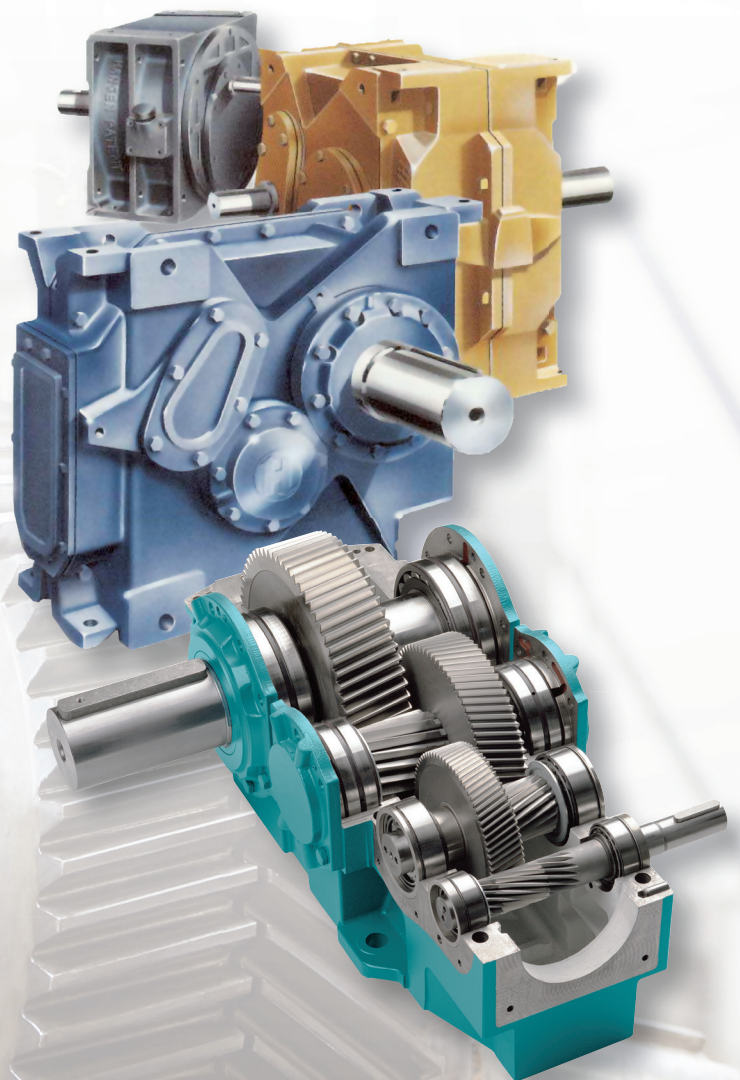




## 90 years of experience- based quality

With all our activities ISO 9001-certified, we stand for top-quality service. Entrusting your gearboxes to the care of our Services, you are opting for a reliable partner with over 90 years of experience in mechanical drives applications in a broad range of industries such as materials handling, water treatment, (petro-) chemicals, pulp & paper industry, mining & extraction, etc.

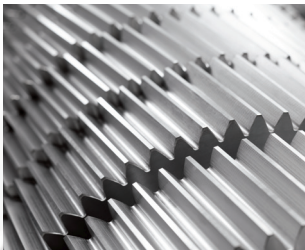
Four generations of standardized Hansen industrial gearboxes coupled with more than 90 years of experience in the design, production, sales and service have turned us into a renowned, reliable and caring partner for industrial gearbox maintenance.







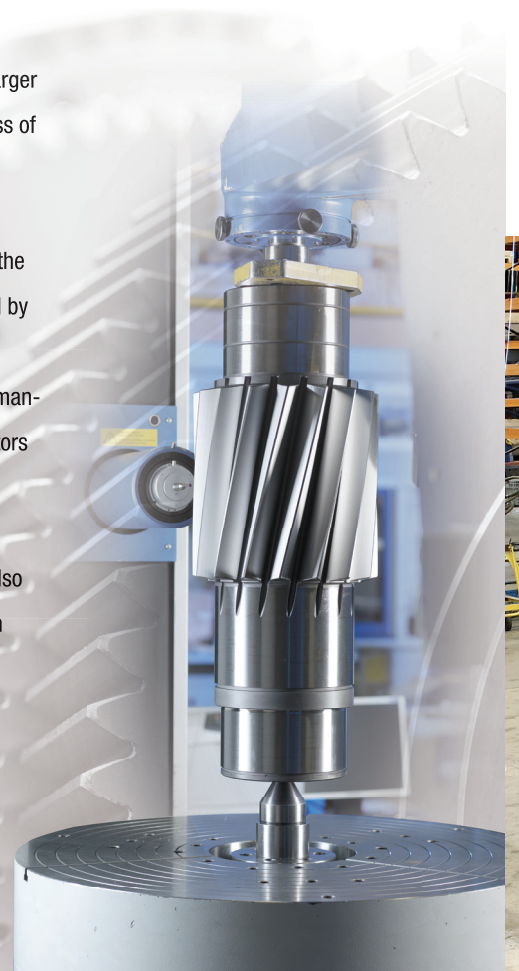
## Spare parts: compatibility counts!



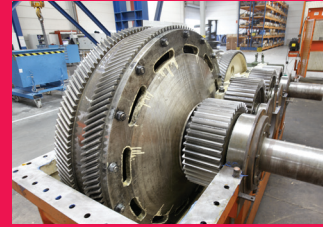
**Original components** guarantee complete compatibility. We manufacture spare parts on a separate in-house and state of the art production line, assuring you short delivery times. This dedicated production line entirely independent of the regular production facilities makes the difference. Larger parts however might be integrated into the regular manufacturing process of our gear department.

Our high-tech hardening process and the specific gear geometry add to the reliability and performance of the 100% replaceable gears manufactured by HIT, even those dating back to the elder "Hansen Patent" ranges. We also offer an optimal supply of spares for **other gearboxes**. They are manufactured in our own workshop as well, by our specialist machine operators and are subject to our own strict in-house-quality-control testing.

Prolong the lifetime of your gearbox by choosing our experience which also allows you to benefit from our **spares management programme**: you can store your spare parts at your end or in our workshop.







# A one-stop- maintenance-shop that handles with care

Our background and history provides the technical expertise and the resources required to repair all your gearboxes in our workshop or on site.

Our dedicated service facilities are housed in a separate fully equipped workshop within the gear plant.

On a daily basis more than 50 service operators, all highly experienced and trained to specialist level, are geared to delivering the highest standards when it comes to inspection, dismantling, cleaning, validation, reporting, repair, reassembly, repainting and sending back your gearboxes.







## Inspection

Inspection is an important aspect of our service portfolio. Involving our experienced service engineers in time for a basic or expert inspection will assure the proper functioning of your gearbox. This can consist of checking oil viscosity, oil level and quality, temperature, lubrication (with cooling), play in the bearings and performance of vibration measurements, endoscope (inspection of gear teeth and bearings without opening the gearbox) and visual inspection of the gears.

Our service engineers only work with state-of-the-art equipment. With a basic inspection the status of the gearbox is primarily investigated. With reference to the report that is compiled, a plan of action can be discussed and drawn up. With an expert inspection the results of the measurements and analyses are incorporated into the report.



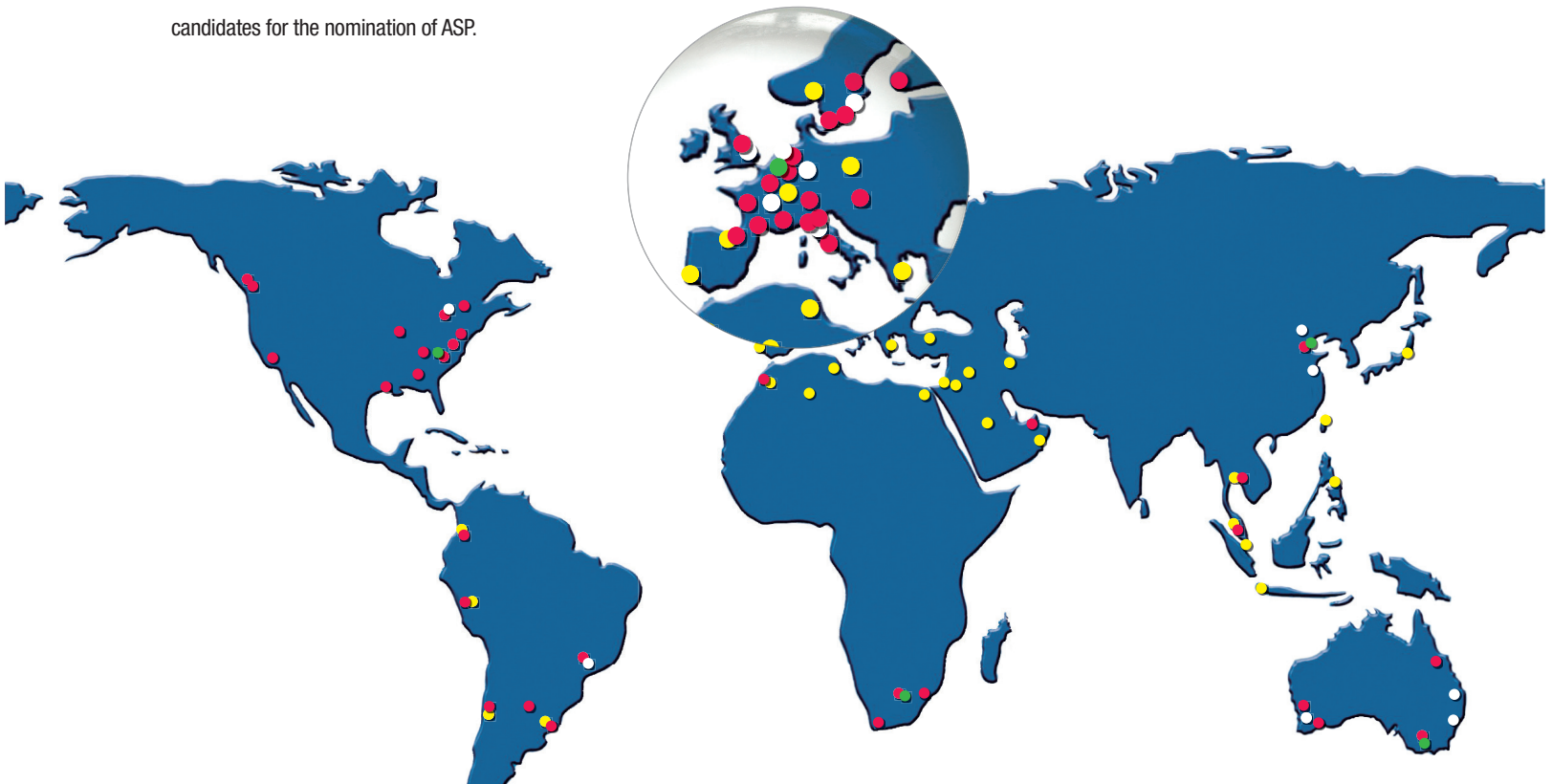




## Closer to your needs

Together with HIT's worldwide network of sales and service centres, Hansen Industrial Gearbox Services has developed an extensive **international network of local Authorized Service Partners**, trained in the HIT facilities in Belgium and carefully evaluated before being nominated **ASP**. This network is the ideal solution for swift, efficient interventions in your area. We continuously monitor candidates for the nomination of ASP.

- assembly centers
- affiliates & sales offices
- service centers & ASP
- distributors





# We're just a phone call away for:

Interventions: 24/24 hrs. 7 days a week: call 00 32 (0)3 450 12 34

Technical expertise issues:

[services@hansenindustrialgearboxes.com](mailto:services@hansenindustrialgearboxes.com)

Consultancy or training workshops:

[servicesupport@hansenindustrialgearboxes.com](mailto:servicesupport@hansenindustrialgearboxes.com)



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*Always on the Move*



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Detailed information of our authorised

service partners and our own service

centres can be found on

[www.hansenindustrialgearboxes.com/services](http://www.hansenindustrialgearboxes.com/services)



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